

## Donor charter:

As a charity seeking donations from the public, we (Outhouse CLG) are committed to complying with the [Guidelines for Charitable Organisations on Fundraising from the Public](#).

Our pledge is to treat all our donors with respect, honesty, and openness.

We commit to being accountable and transparent so that our past, present and future donors can have full confidence in Outhouse CLG.

We will ensure that where possible, family members of those who bequeathed funds to Outhouse CLG are thanked appropriately.

We guarantee that we will effectively apply all gifts received for their intended purposes.

## We commit to you, our donors and future donors, that you will:

- Be informed of the organisation's mission and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they are given.
- Receive appropriate acknowledgement and recognition within 5 working days.

- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing Outhouse will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for [making and responding to complaints](#).
- Have the opportunity of having their name deleted from Outhouse mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to any questions relating to fundraising and use of funds.

## Our Disclosure Statement:

Outhouse CLG is open about whether those seeking donations on their behalf are volunteers, employees of Outhouse CLG or are third party agents.

Anyone fundraising on behalf of Outhouse CLG must ensure that prospective donors are aware of their status, i.e. volunteers, employees or third party agents.